

Annual Service Report 2012-13



**John Howard
Society**
Peel - Halton - Dufferin

Our Community Includes Everyone



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Board of Directors

Executives

President

George Paul Smith

Treasurer

Patricia Whiteford

Members

Patricia E. Anderson
Keith Gilbert

Tom Hendy
Lynda Ross

Pauline Wainwright
Peter Wood

President & Executive Director Message

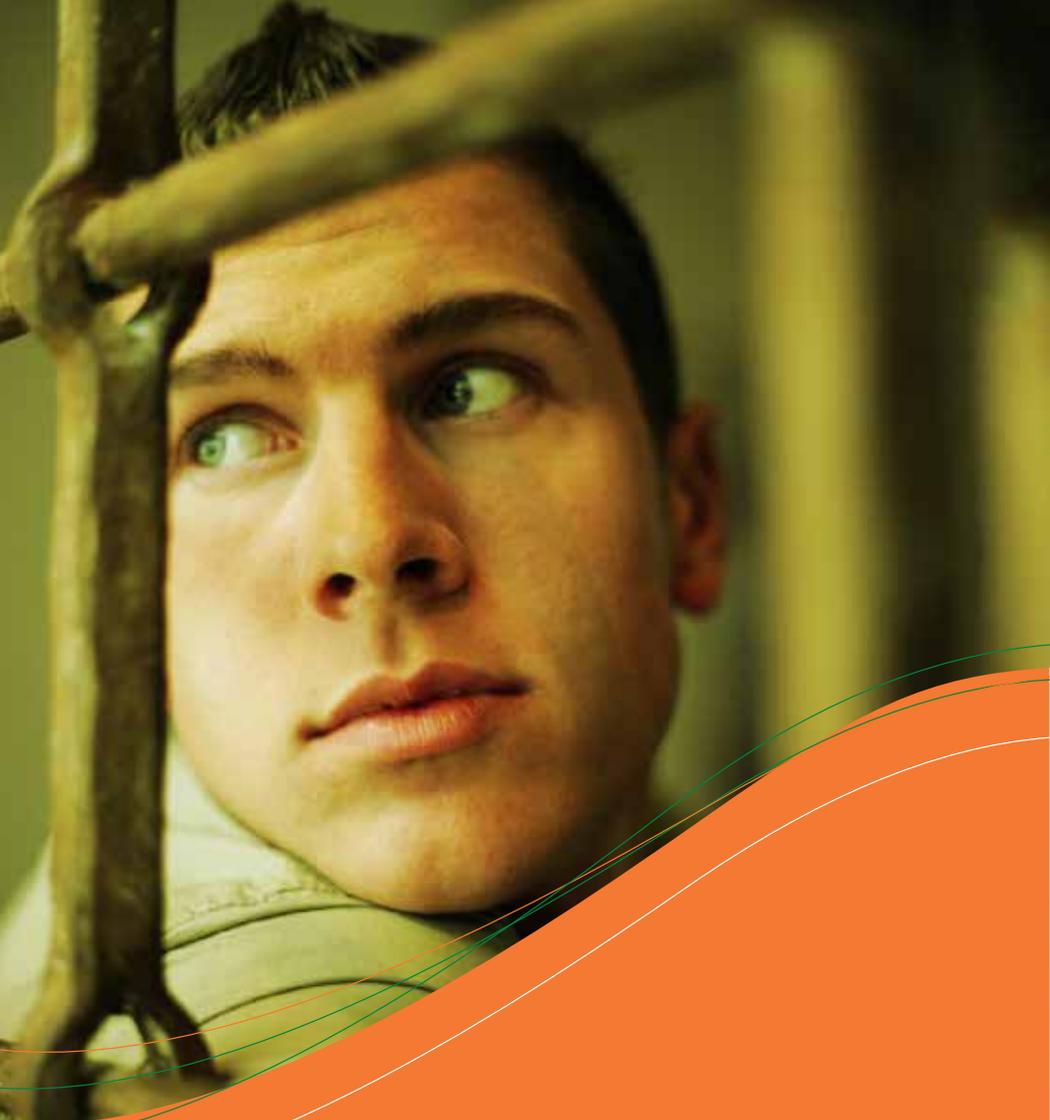
Our staff is an energetic group of highly skilled and dedicated professionals who are committed to “Making a Difference” in the lives of our clients. They deliver the “best-of-its-class” services and programs in our communities. The commitment and compassion of our staff and volunteers is the key to our agency’s continued success. It is this success, along with supportive funders, that has had a steady impact on the growth of the John Howard Society of Peel-Halton-Dufferin over the last thirty-four years. All of these successes have allowed this organization to develop solid roots and to become an integral part of our communities.

We have all undergone periods of transition in our lives. In some cases, these transitions have evolved directly from conscious decisions we have made. In other instances, the transition has been caused by external factors over which we have had no control. Transitions are enormously important and represent both challenges and opportunities. During a time of redirected and limited funding, this past year was a year more of refocus than of growth. This refocus component is a very important step which will allow us to align with the future needs of our clients and our communities and will result in continued success and growth for the next thirty-four years.

Once again, we would like to thank all Board members, our dedicated staff and the volunteers for their ongoing support in the pursuit of our collective vision: *“Our community includes everyone.”*

George Paul Smith
President

Darren Pennock
Executive Director,
John Howard Society of Peel-Halton-Dufferin



Mission Statement

The Society's Mission is the prevention of crime through research, community education, the promotion of systemic change and the restorative services to individuals

Principles

In a healthy community every member has a place.

All members of the community share a responsibility to ensure that this is the case.

Although individuals are responsible for their actions, there are social conditions which increase the likelihood of crime occurring and crime is therefore an important indicator of community health.

An effective crime prevention strategy must be based on inclusionary approaches which ensure that individuals at risk of committing crime have opportunity and empowerment in finding their place in the community.

While demonstrating community values and administering consequences the criminal justice system should be restorative. Fact not fear should inform crime prevention.

Objectives

The objects of the John Howard Society of Peel-Halton-Dufferin shall be the objects of the John Howard Society of Ontario and more specifically shall be:

- 1) to promote and encourage individual well being through services to persons at risk of committing crime;
- 2) to promote the humane and effective functioning of the Criminal Justice System at all levels as a restorative process;
- 3) to be informed about the nature and extent of crime in the community and its social context;
- 4) to promote changes in those social conditions which engender crime;
- 5) to promote community awareness of crime and its context and encourage citizens involvement in inclusionary crime prevention strategies.



Staff

Head Office

Darren Pennock
Donna Murray
Kathryn Lynch

Brampton

Alexis Lee
Dawn Slawter
Georgia Drake
Ivy Stewart
Jessica Woods
Karen Hackett
Katelyn Mattie
Kristy Bailey
Kulwant Banger
Laura Shephard
Melissa Kostick
Melissa Phipps
Michelle Lewis
Nadia Hanif
Ochia Bennett
Renee Ledford
Sandra Villneff
Sharon Marriott
Shelly Verma
Tanya DiBenedetto

Milton/Oakville

Alicia Egan
Carmen Kokayko
Emmanuel Kikiantonis
Iain Leithead
Jackie Doyle
Jeffrey Solomon
Kara Hart
Katie Boyle
Krystan Jones
Leah White
Lorna Mitchell
Ryan Evans
Tracie McGrath-Levis

Mississauga

Dhamia Smeikle
Karina Bridgemohan
Meghan Gilbert
Melissa Udit

Orangeville

Cathryn Castellino
Lee Moreland
Paula Cornish
Sandra Lovett
Shannon Rooyackers

Programs & Service Descriptions

BAIL VERIFICATION AND SUPERVISION PROGRAM

- Providing the judiciary with a clear plan of supervision as an alternative to a remand in custody for individuals seeking bail releases, either directly from bail courts or through other judicial process.
- Supporting individuals through assessment and case management of personal circumstance, and providing comprehensive community supervision while individuals await resolution of their court matters.
- Educating, empowering and supporting the individual's ability to make the necessary changes to reduce recidivism.
- Providing case management support for the mentally ill offender, in partnership with Canadian Mental Health Association, Peel, in the successful completion of Mental Health Diversion.



COMMUNITY SERVICES PROGRAM

Dufferin Housing Help Centre:

- Maintains a housing registry to assist individuals in securing affordable accommodation that exists in the private rental market.
- Affordable Housing Registry.
- Housing Support and Counseling.
- Housing search resource area with internet, telephone and fax.
- Information on Tenant rights and responsibilities.
- Website address: www.dufferinhousinghelp.com



Individual Counselling:

- Provides individual counselling and crisis support to individuals experiencing employment, housing, financial, mental health, addiction, relationship, parenting or self-management problems. This may occur via short-term or long-term case management.
- Assistance to obtain basic needs, identification, documentation, etc.
- Assistance through direct service, advocacy and/or referral to appropriate service providers.
- Available to males and females, youth or adults and includes both voluntary and mandated clients.



Institutional Services:

- Promotes a just, humane and effective prison system through community education and identification of individual and system abuses that lessen the opportunity for prisoner progress.
- Working one-to-one with inmates and families to prepare for successful release and reintegration to their community.



- Working to ensure humane and lawful treatment of prisoners by Canadian standards and International standards prescribed by United Nations conventions.
- Available in-person at Maplehurst Correctional Complex and Ontario Correctional Institute. Via the phone with all Federal and Provincial Institutions across Canada.
- Post release supports are also available.



Life Skills Workshop:

- Our Life Skills services focuses on the skills needed to successfully manage all aspects of life: self, family, community, career, and leisure.
- Typical topics include problem solving, communication skills, goal setting, conflict resolution, managing change, self-esteem, healthy relationships, and managing stress.
- Experiential learning techniques such as role-playing, structured exercises and small group discussions are used to facilitate learning and behaviour change.



Literacy Project:

- Delivered to female and male youth and adults who have literacy issues.
- Evidence-based system of one on one instruction called Direct Instruction.
- Students are individually assessed by qualified school teacher for reading level and direct outcome goals.
- Negotiated contract for instruction which includes number of sessions per week.



Peel Works – Needle Exchange Service:

- The goal is to prevent the spread of hepatitis B, C and HIV/AIDS among injection drug users while using a Harm Reduction philosophy.
- Sterile needles, equipment, condoms and lube.
- Containers to safely dispose of used needles.
- Information for safer drug use and safer sex.
- Referrals for support and treatment.
- Free and confidential.



Resolve Anger and Emotion Management Group:

- Teaches participants self-monitoring and self-management skills that allow them to reduce the intensity, frequency and duration of their anger and emotional episodes.
- Available to voluntary and mandated male youth and adults.
- An assessment is required to determine eligibility for participation.

Resource Centre:

- Self-directed access to community services, resources and information.
- Free access to computer, Internet, printer, faxing, photocopy and phones.
- Local newspapers, job postings and housing information.
- Resource and outreach support.



Voicemail Service:

- Provision of a personal telephone number where messages can be left and retrieved through a customized password, from any telephone, to individuals who qualify, at a nominal cost.
- Qualification is based on an assessment of need.



DIRECT ACCOUNTABILITY PROGRAM

- The Direct Accountability Program is an alternative to prosecution for eligible individuals over the age of 18 years of age with no or limited prior involvement in the adult court system who are charged with minor offense(s).
- The Crown Attorney will recommend the program to the court as a sanction.
- The program involves accused persons being held accountable through community-based sanctions such as community service hours or participation in a psycho-educational group.
- If the accused person successfully completes the program the Crown Attorney will withdraw the charge(s).



EMPLOYMENT SERVICES PROGRAM

- Employment Services offers a range of services and resources to respond to the career and employment needs of individuals and the labour needs of employers.
- The program consists of 5 components which can be accessed in a flexible and interactive style.
- Upon registering for the Employment Services program an individual will receive a comprehensive service assessment; this allows staff to make consistent and efficient decisions about how best to assist the individual.
- The Resource Centre is available to everyone and is designed to be a comfortable environment in which to do labour market research i/e job searching, interviewing, training, education.
- The more in depth components include one to one assistance from an Employment Counsellor; job searching, matching and incentives, mentoring and coaching.
- To access these components one must be out of school and work on a full time basis, however, exceptions are possible so we encourage individuals to seek out all their options.



- Employer participation is critical to the success of the program. The team works to engage employers in on site activities, hiring and training our job seekers and promoting job maintenance.
- Employers can post jobs within the centre, hold job fairs, conduct on site information sessions and interviews.

Summer Jobs Service:

- A summer job initiative to engage youth between ages 15-30 who are returning to school in the Fall.
- Summer Jobs Service is a year round program, however, participation and intensity increases significantly in the April through August period.

HALTON YOUTH ATTENDANCE CENTRE PROGRAM

- A provision of the Youth Criminal Justice Act, this Non-Residential Attendance Centre assists youth in conflict with the law accept responsibility for their actions while helping them to become positive, pro-social contributing members of their communities.
- Young people participate in programs appropriate to their assessed needs, such as anger management, anti-violence programs, life skills, counselling, peer relationships and employment readiness.
- Programs may also include contact with families and community resources to support the young person.
- Young people who do not participate as required may be returned to youth court for further action.

HALTON YOUTH JUSTICE COMMITTEE PROGRAM

- The Halton Youth Justice Committee involves victims and communities in finding ways to help young people who have committed minor offences be accountable for their actions.
- A Youth Justice Committee meeting brings together a young person between the ages of twelve and seventeen who is alleged to have committed a low-risk offence, his or her parent(s) or guardian(s), the victim, and trained members of the community. Together, they negotiate an appropriate way (sanctions) for the young person to make amends for his or her actions.
- Typically, sanctions include an apology, community service hours, an essay or research assignment, and attendance at workshops, such as shoplifting prevention or anger management.

Programs & Services

PROGRAMS 2012-2013	PEEL	HALTON	DUFFERIN
Community Services Program			
Dufferin Housing Help Centre	N/A	N/A	9660
Individual Counselling	266	85	50
Institutional Services	342	N/A	N/A
Life Skills Workshop	164	129	N/A
Literacy Project	8	N/A	N/A
Peel Works - Needle Exchange Service:			
Visitors	918	N/A	N/A
Needles In	9084	N/A	N/A
Needles Out	25724	N/A	N/A
Resolve Anger & Emotion Management Group	67	48	38
Resource Centre/Brief Services	8264	1588	5593
Voicemail Service	83	N/A	N/A
Direct Accountability Program (DAP)			
	N/A	309	N/A
Employment Services Program			
Employment Support	352	N/A	N/A
Job Matching	45	N/A	N/A
Resource Centre	9911	N/A	N/A
Summer Jobs Service Placements	180	N/A	N/A
Halton Youth Attendance Centre Program	N/A	72	N/A
Halton Youth Justice Committee Program	N/A	58	N/A

Stats for this program are collected and reported jointly for all Regions

BAIL VERIFICATION AND SUPERVISION PROGRAM

Verifications	1437
Supervision	346

*N/A - Not Available in that Region/County

*NOTE:

These numbers reflect unique individuals served, but do not reflect that often our services are used many times by these individuals which exponentially increases our number of service hours.

Client Profile

	2012-13
Male	71%
Female	28%
Youth	40%
Adult	59%
Senior (65+)	1%
Education - Less than Grade 12	43%
Education - Post Secondary/Trade	21%
Marital Status - Single	71%
Citizenship	92%
Non - Citizenship	8%
Disability (self disclosed)	13%
Income - Employment	32%
Income - ODSP/OW/EI/Pension/No Income	61%
Residence - Permanent	62%
Residence - Non Permanent	38%



Volunteering at John Howard Society

Volunteers are an integral part of our operations. Our volunteers are comprised of students, retirees, parents, grandparents, and other community members. Each day they make a significant difference in the lives of people in our communities. This could mean working directly with male and female clients, youth and adults, providing support and advocacy, serving on Committees or participating as a member of the Board of Directors. These responsibilities and the men and women who perform them are vital to the success of the John Howard Society of Peel-Halton-Dufferin and its clients. For information on how you may be able to contribute to the work of JHS, please contact us.

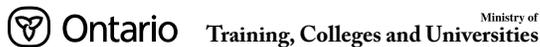
	Peel	Halton	Dufferin
Client Related and Program Support Volunteer Hours	5500	2031	1880
Number of Volunteers	48	57	8

Funding

In addition to the ongoing core funding support we receive from the United Way and the Provincial Government, JHS relies on the generosity of individuals, families, staff, corporations, foundations, service clubs, community groups and other agencies/organizations to augment our capacity to respond to the needs of children, youth and families. Many of the successful innovative programs offered at JHS on an ongoing basis today, were once originally supported as pilot projects through donations and fundraising efforts supported by people, foundations and organizations like those listed on these pages.

Every donation – large or small, monetary or gift-in-kind, helps individuals and their families to successfully make it through difficult times.

On their behalf, we thank you.

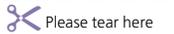


Our audited financial statements may be obtained by request to our head office.

Location of Programs and Services Provided

	PEEL	HALTON	DUFFERIN
BAIL PROGRAM	✓	✓	✓
COMMUNITY SERVICES PROGRAM	✓	✓	✓
Institutional Services	✓		
Life Skills Group	✓	✓	
Literacy Project	✓		
Peel Works: Needle Exchange	✓		
Resolve Anger and Emotion Management Group	✓	✓	✓
Resource Centre/Brief Services	✓	✓	✓
Voicemail Service	✓		
YO! Youth Options Project		✓	
Dufferin Housing Help Centre			✓
EMPLOYMENT SERVICES PROGRAM	✓		
Employment Support	✓		
Job Matching	✓		
Summer Jobs Service Placements	✓		
DIRECT ACCOUNTABILITY PROGRAM (DAP)		✓	
HALTON YOUTH ATTENDANCE CENTRE		✓	
HALTON YOUTH JUSTICE COMMITTEE PROGRAM		✓	

YOUR DONATIONS ARE GREATLY APPRECIATED



Name _____

Address in full _____

Telephone contact # _____

Income Tax Receipt required Yes or No Court Ordered Yes or No

Amount of Donation _____

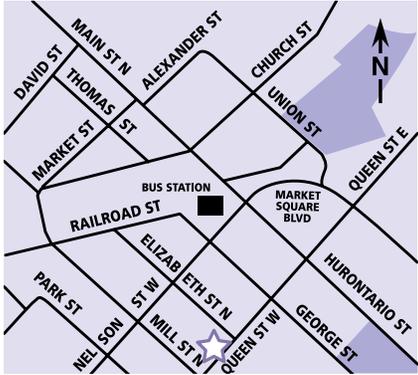
Signature _____ Date _____

Make the cheques or Money Order payable to: John Howard Society of Peel-Halton-Dufferin
100 Queen Street, West, Brampton, Ontario L6X 1A4 Telephone 905-459-2205

Registered Charitable Number 131698821



Locations & Contact Information



Head Office

100 Queen Street West
Brampton, ON L6X 1A4

Tel: (905) 459-2205

Fax: (905) 459-4045

headoffice@johnhowardphd.ca



Head Office/Brampton

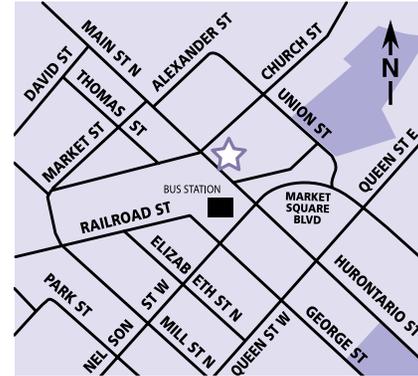


Milton/Oakville

Mississauga

Orangeville

Brampton



Brampton

134 Main Street North
Brampton, ON L6V 1N8

Community Services

Tel: (905) 459-0111

Fax: (905) 459-5954

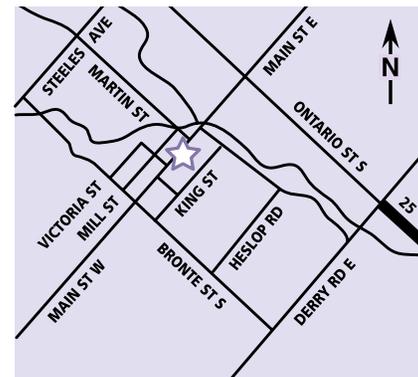
Collect number: (905) 459-5151

Employment Services, Bail Supervision

Tel: (905) 459-0111

Fax: (905) 459-5864

brampton@johnhowardphd.ca



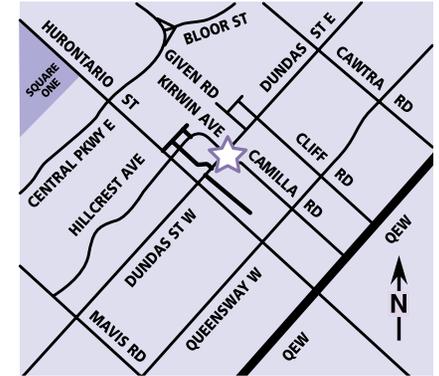
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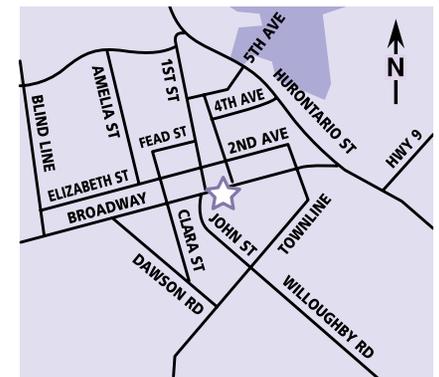
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